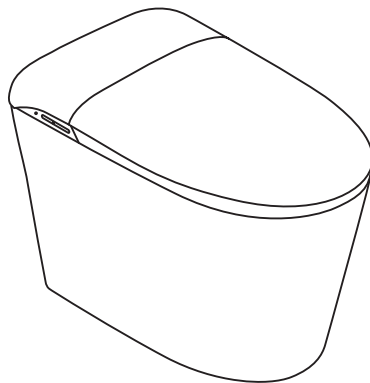


casainc 说明书 14x21cm



PRODUCT INSTALLATION MANUAL

WHEN IT COMES TO HOME, THIS IS THE BEST ANSWER.



www.casainc.com

- 1.Important Safety Instructions
- 2.Package Contents
- 3.Product Overview
- 4.Product Specifications
- 5.Remote Control Functions
- 6.Display and Control Panel
- 7.Tools Required
- 8.Installation Requirements
- 9.Installation Steps
- 10.Before First Use
- 11.Operating Instructions
- 12.Cleaning & Maintenance
- 13.Troubleshooting
- 14.Warranty Information

1

Important Safety Instructions

The following instructions are important for safe installation and operation. Failure to follow these instructions may result in electric shock, fire, water leakage, personal injury, or property damage.



Warning

It means that if you ignore the sign here and operate, you may cause serious injury or death



Be careful

It means that human injury or property damage may be caused if the sign here is ignored and misoperated



◆ If the following people (children, the elderly, patients, people with weak skin, people taking sleeping pills, drinkers and people with extreme fatigue) use it for a long time, please set the seat temperature at the low level.

※ Avoid low temperature scald caused by long-term use



◆ Please do not disassemble, repair or modify this product without permission.

※ It is easy to cause fire or electric shock, resulting in human injury
 ※ It must be repaired by professionals



◆ Be sure to connect the ground wire.

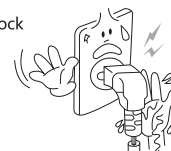
※ If it is not connected properly, it is prone to the risk of electric shock and electric leakage

※ If there is no ground wire terminal, please entrust the electrical installation company



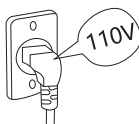
◆ Do not touch the power socket with wet hands.

※ Danger of electric shock



◆ Please do not power on before water is connected, and do not use power supply other than AC 110V.

※ Easy to cause fire



◆ Do not use loose power sockets; Do not scratch, damage, process and transform the power supply, forcibly bend, stretch, curl and bundle, load-bearing and over pinch.

※ It is easy to cause electric shock or fire



1

Important Safety Instructions



◆Please do not open or close the seat ring and seat cover roughly.

※ It is easy to crack or cause electric leakage and other faults



◆Please do not step on the recliner or the cover of the toilet.

※ It is easy to cause damage and failure



◆Please do not pull or bend the connecting pipe.

※ It is easy to cause water leakage or no water supply



◆The upper cover, seat ring and seat cover of the whole machine are plastic products. Do not put cigarette butts and other objects with fire sources near these parts.

※ Prone to fire



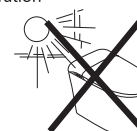
◆Do not use dry cloth or toilet paper to wipe the plastic parts of the upper cover, seat ring and seat cover of the whole machine.

※ Easy to cause surface scratch



◆Please prevent direct sunlight, or put the heater and stove close to the toilet.

※ Can cause plastic discoloration



◆In case of lightning, please unplug the power plug.

※ Easy to cause accidents or failures



◆Freezing may occur at night. In order to prevent damage caused by freezing, please take anti freezing measures. (refer to page 14)



1 Important Safety Instructions



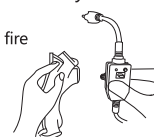
◆ When cleaning and maintaining plastic parts, do not use unsuitable cleaning agents (bleach, benzene, paint thinner, decontamination powder, cresol, etc.).

※ Splitting or corrosion of plastic parts



◆ Please clean the dust on the power plug regularly. When cleaning, unplug the power plug and wipe it with a dry cloth

※ Poor insulation can cause fire



◆ The installation height of the socket shall be more than 0.8m above the ground, and it shall be far away from the place easy to be splashed by water as far as possible.



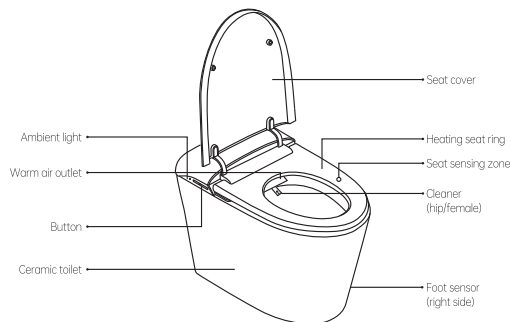
◆ Do not connect this product to a water source other than tap water (ensure that the water source is clean)

※ It may cause skin inflammation, or electric shock and fire due to internal corrosion of machinery.

2 Package Contents

Main Unit	Shut-off/Angle Valve	Manual
Remote control (Battery not included)	Wax ring	Back-up battery case (Battery not included)
Sealing flange	Mounting accessory kit(2 pcs)	

3 Product Overview



Product size: 26.77×15.35×18.11in

Rough In Size:12in

4 Product Specifications

Name		BR30021ADAE5W
Rated voltage		110V/60Hz
Rated power		1380W
Wire length		59in
Water supply pressure		0.15Mpa (dynamic pressure) ~ 0.75mpa (static pressure) (1.5 ~ 7.5kg / cm ²)
Cleaner	Flushing water volume	The maximum flow rate of hip washing is 0.75l/min The maximum flow rate of women's washing is 0.85l/min
	Water pressure regulation	Hip washing and women's washing are four gears respectively, controlled by computer
	Temperature regulation	4-gear adjustment (without heating, about 93 ± 1 °F, about 96 ± 1 °F, about 99 ± 1 °F)
	Heating power	1600W (i.e. hot type)
	Safety device	Water temperature sensor, overheat blocking, temperature fuse
Seat ring	Heating power	45W
	Buffer function	When opening and closing the toilet seat and toilet cover, put it down slowly and gently
	Temperature regulation	4-gear adjustment (without heating, about 93 ± 2 °F, about 96 ± 2 °F, about 99 ± 2 °F)
	Safety device	Seat temperature sensor, temperature fuse
Drying	Heating power	270W
	Temperature regulation	4-gear adjustment (without heating, about 90 ± 3 °F, about 93 ± 3 °F, about 96 ± 3 °F)
	Safety device	Fan locked rotor protection, overheating protection, temperature fuse
Flushing mode		Jet siphon
Ambient temperature		32-104°F

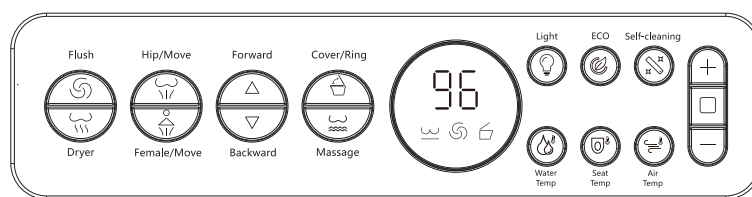
Executive standard: GB-4706.1-1998 GB4706.53-2002 GB/T6952-1999

Note: when the water pressure is lower than 0.2MPa, the user is recommended to install the booster pump, otherwise your normal use may be affected.

5

Remote Control Functions

Install the batteries before use. Point the remote toward the toilet unless your model uses radio-frequency pairing.
Button names may vary by model.



Remote control code matching:

After the power is powered on, wait for the buzzer to ring and the knob to turn counterclockwise and pause for 2 seconds. The buzzer will ring for a long time to enter the code matching mode.
At the same time, press any key of the remote control to successfully match the code.

- ① For remote control code alignment, rotate the knob counterclockwise and pause for 2 seconds. The buzzer will sound for a long time to enter the code alignment mode. Press any key on the remote control to successfully align the code.

5

Remote Control Functions

- ②  Press this key to stop all functions being executed.
- ③  Tap on turn on hip wash, tap again to turn on hip wash.
Long press the switch radar automatic opening
- ④  Press once to start the female wash function. The female wash lasts for 120 seconds, and then press once to start the Oscillating Wash.
- ⑤  It is used for drying after cleaning. The drying time is 3 minutes.
- ⑥  For hip wash or female wash , adjust the position of the cleaning nozzle forward or backward.
- ⑦  It is used to adjust the water pressure during cleaning, with 3 gears in total.
- ⑧  Click to activate the toilet flushing function.
- ⑨  Press this button to turn on the night light.
- ⑩  Press this button to activate the energy-saving mode, and the energy-saving light of the body will light up; Press again to turn off the energy-saving light, and the energy-saving light on the body will turn off.
- ⑪  Press this button to extend the spray wand and start automatic cleaning.
- ⑫  Press this button to flip up or close the seat cover/ring.
Long press to adjust the force of opening the cover/ring.
- ⑬  It is adjustable in 4th gear. The indicator light is not on and off at normal temperature, 93 °F at first gear, 96 °F at second gear and 99 °F at third gear. It can be preset or adjusted in real time during the cleaning process, with memory function.
- ⑭  It is adjustable in 4th gear. The indicator light is not on and off at normal temperature, 93 °F at first gear, 96 °F at second gear and 99 °F at third gear. It has memory function. The warm-up time takes a few minutes.
- ⑮  It is adjustable in 4th gear. The indicator light is not on and off at normal temperature, 93 °F at first gear, 96 °F at second gear and 99 °F at third gear. It can be preset or adjusted in real time during the drying process, with memory function. Long press the switch to dry automatically.
- ⑯  During the cleaning process, tap to turn on the strong and weak massage function, then tap to turn it off. When the strong and weak massage function is turned on, the water pressure is strong and weak in the cleaning process, which helps to defecate

5

Remote Control Functions

- ⑰ Adjust cover/ring force:
Long press the "Cover/ring" button, when the display will display "0" by default. Press the "↑↓" buttons to adjust the cover strength, -5 gear strength is the least, 5 gear strength is the most; By pressing the "+-" buttons to adjust the strength of the ring, -5 is the minimum strength, 5 the maximum strength.
After the Settings are complete, press the "Stop" button to save the settings.
- ⑱ Control radar automatic opening:
This function is opened by default. Long press the remote control "Hip wash" button, the toilet "drop" sound, that is, close the radar automatic flap; Long press the "Hip wash" button again, the toilet "drop" twice, then open the radar automatic flap.
After setting the Settings, press "Stop" button to save the Settings.
- ⑲ Set the radar automatic sensing distance:
Long press the "Cover/ring" button of the remote control, and the display will display "0". Long press the "Cover/ring" button again, and the display will display "01". Through the "↑↓" buttons to adjust, a total of 5, 01 the lowest sensitivity, 05 the highest sensitivity.
After setting, press the "Stop" button to save and adjust.
- ⑳ Flush Gear & Off Seat flush switch:
Flush gear, long press the "Flush" button of the remote control, the display will display "02", and set the flush gear by pressing the "+-" buttons, the lowest gear is 01, the highest gear is 04.
Off-seat flush switch. This function is opened by default. Press "↑↓" button to set, display "01", then turn on off-seat flush; If "00" is displayed, the off-seat flush is turned off.
After setting the Settings, press "Stop" button to save the Settings.
- ㉑ Auto Seat Sensor Setting:
This feature is turned on by default. Long press the remote control "Water temperature" button, the toilet "drop" sound will turn off the automatic seat wetting wall; Long press the "Water temperature" button again, the toilet "drops" two sounds, then open the automatic seat wetting wall.
After setting the Settings, press "Stop" button to save the Settings.
- ㉒ Reset to Factory Defaults:
In the state of leaving the seat, press the "Stop" button of the remote control for 5 times continuously, and the buzzer will sound for a long time. Press the "Drying" button again, and the buzzer will ring for 5 consecutive times, and the mainboard will restore factory Settings.
Press the "Stop" button to save the Settings.

6

Display and Control Panel



When the water temperature indicator is on, the spray water is in warm water state; When off, the spray water temperature is at normal temperature.



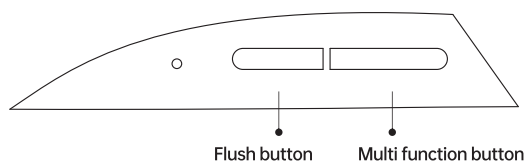
The number will change according to our adjustment of the seat ring /water temperature/wind temperature.
After adjusting for 2-3 seconds, the display water temperature is automatically switched.



When the seat temperature indicator is on, the seat ring is heated. The seat ring is normal temperature when it is extinguished

6

Display and Control Panel



Flush button

Tap to flush , long press to switch on/off when off-seated
Long press flush button to open air drying , tap to stop function when seated

Multi function button

Tap to open night light function when off-seated .
Tap to open hip wash , long press to open female wash when seated .
Tap to open oscillating wash when wash function on .

7

Tools Required

Required tools for installation. Please have these tools prepared prior to installation.



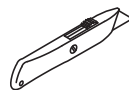
Drill



Silicone gun



Teflon tape



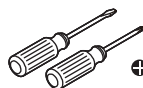
Knife



Marking pen



Spanner



✚✚ screw driver



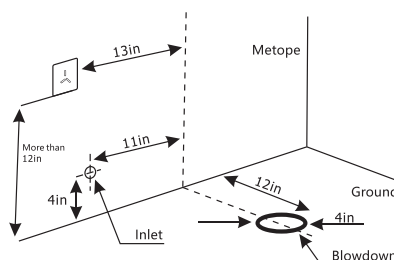
Measuring tape

8

Installation Requirements

① Confirmation of installation environment

1. Before installation, confirm that the wall and floor tiles of the toilet have been completed, and the sewage pipes, waterways and circuits have been reserved, as shown in the figure. Select the corresponding toilet according to the actual pit distance of the toilet (300mm pit distance and 400mm pit distance). Inlet pressure range: 0.15Mpa (dynamic) - 0.75mpa (static); Inlet water temperature: 39°F-95°F.



2. Install the water inlet valve on the wall 100mm above the ground and about 280mm to the left of the center of the sewage outlet.

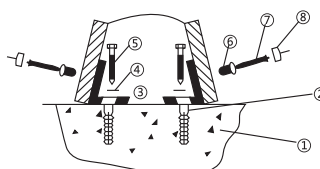
Tips: Please use the special water inlet valve attached to this product to install it to the water outlet pipe. If the user has installed the inlet valve, it needs to be removed.

1. The toilet bowl should be installed on the flat concrete floor.

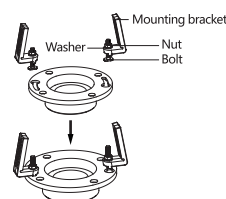
2. As shown figure,drilling holes on the floor and then insert the anchors into the holes,Attach the mounting bracket with the washer and mounting bracket screw.

3. Put on the toilet bowl,and insert the washer⑥in the anchor hole of the toilet bowl,then tighten the mounting screw⑦ to secure the toilet bowl and mounting bracket,then put on the cap⑧

4. After installation,please check if the toilet bowl is firm or not,if not,please check again if all the parts are installed correctly.



①	flat concrete floor
②	anchor
③	mounting bracket
④	washer
⑤	mounting bracket
⑥	washer
⑦	toilet bowl mounting screw
⑧	cap



② Installation of toilet

1. Apply a layer of glass glue on the upper and lower end faces of the flange ring and put it on the sewage outlet. Then align the pipe port at the bottom of the toilet with the flange ring, and gently place the toilet horizontally on the ground from top to bottom.

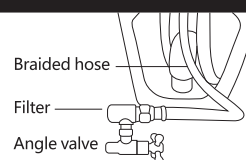
2. Apply a layer of glass glue at the connection between the bottom of the toilet and the ground.

③ Waterway connection

1. First connect the slow opening angle valve of the accessory to the filter.

2. Connect the angle valve to the wall.

3. After installing the toilet, connect the braided hose with the water inlet filter.

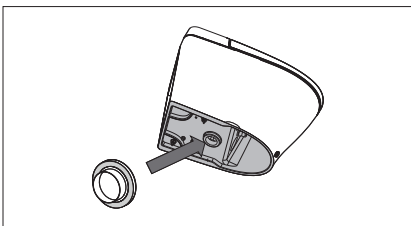


9

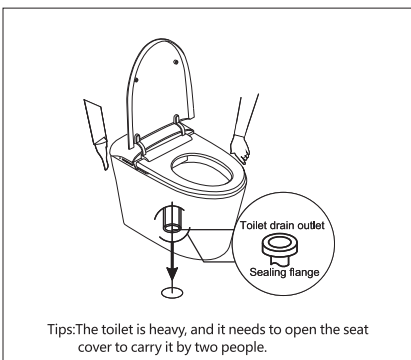
Installation Steps

Install the ceramic body, water supply hose, T-valve

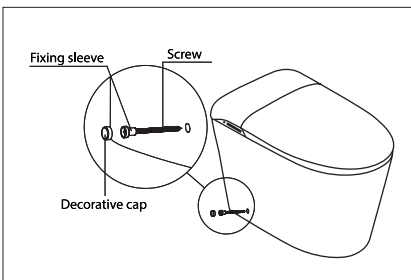
1. Place the wax ring on the drain hole at the bottom of the ceramic.



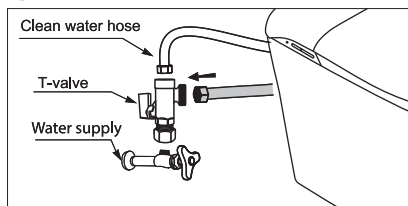
2. Install flanges according to instructions 8
3. Install ceramic toilet on corresponding position according to contour line.



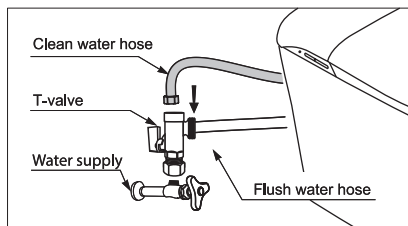
4. Put the screw through the fixing sleeve and then install it through the holes (on both sides of the toilet ceramic) to the mounting bracket on the ground, and lock tight with a tool.
5. Put the decorative cap on the fixing sleeve.



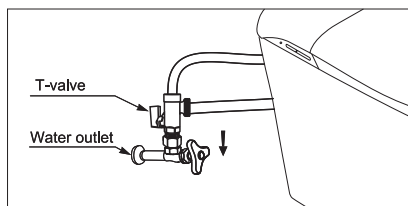
6. Attach the flush water hose to the T-valve and tighten.



7. Attach the clean water hose to the T-valve and tighten.



8. Connect the T-valve to the water supply and tighten. Use gasket to prevent water leakage.



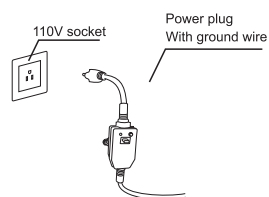
9. Finish installation.

10 Before First Use

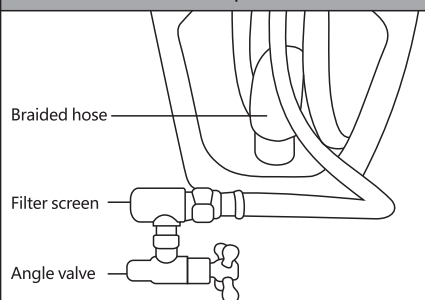
Before using the smart toilet for the first time, be sure to confirm the following items.

① Confirm that the power plug is inserted into the socket

- Insert the power plug into the AC 110V socket, and the indicator light of the leakage protector will be on.



② Confirm that the water inlet valve is open



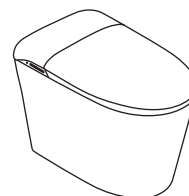
③ Indicator information confirmation

- Confirm whether the power indicator of the toilet is on.
- Confirm whether the water temperature indicator is on. If not, press the water temperature adjustment button on the remote control to turn on the water heating.
- Confirm whether the seat temperature indicator is on. If not, press the seat temperature adjustment button on the remote control to turn on the seat ring heating.

④ Confirm all functions

1. Confirm whether the nozzle and its water pipe are leaking: wipe all parts of the water pipe and check with absorbent paper.

2. Check whether the nozzle cleaning (when the human body is not seated), cleaning, female use, drying and when the human body is seated, whether the water potential, water temperature, seat temperature and air temperature are adjusted normally, and whether the damping buffer mechanism is normal.



※ When checking the functions of cleaning, women's use, drying and, confirm the seat sensing start. When cleaning or for women, cover the front end of the nozzle with your hand to block the spray water to avoid splashing or pulling out the nozzle.



Warning

- Do not use power other than AC 110V.
- Please conduct wiring according to relevant regulations.

11 Operating Instructions

Hip washing

◎ When the human body enters the seat ring, press the "Hip washing" button pasted on the remote control or this face, the hip nozzle extends to the set position, spray and wash according to the set water temperature for 120-150 seconds, and then automatically turn to the drying function, and stop after drying for 3 minutes.

★ Other functions of the hip wash button pasted on the body surface:
Oscillating washing: when it is in the hip wash mode, the button pasted on the body surface can control the opening and closing of the reciprocating massage function.

Female Washing

◎ Female Washing: when the human body enters the seat ring, press the "Female Washing" button pasted on the remote control or this face, the women's mouth will spray out to the set position, spray and wash according to the set water temperature for 120-150 seconds, and then automatically turn to the drying function, and stop after drying for 3 minutes.

★ Other functions of the female washing button pasted on the body surface:
Oscillating washing: when it is in the female wash mode, the button pasted on the body surface can control the opening and closing of the reciprocating massage function.

Dry

◎ Used for drying after cleaning, lasting for 3 minutes.
Before drying, use toilet paper to absorb water droplets first, which can speed up the drying speed.

Stop it

◎ It is used to terminate the following functions: hip washing, female washing, drying and nozzle cleaning will stop working.

◎ Body surface paste stop button:
A short press is the "stop" command, which has the same function as the "stop" button on the remote control to stop the current work.

Automatic flushing

◎ After using the toilet, it will automatically flush.
※ In case of power failure, press the manual flushing button on the left of the machine or the stop button on the knob to flush the toilet.
(Ensure that the back-up battery is installed)

Strong and weak massage

◎ During the cleaning process, tap to turn on the strong and weak massage function, then tap to turn it off.
When the strong and weak massage function is turned on, the water pressure is strong and weak in the cleaning process, which helps to defecate.

11

Operating Instructions

Nozzle position regulation

◎ The user does not need to move the body. It can adjust the cleaning position forward or backward according to the shape, and has the memory function. Press the "front and rear" button on the remote control to adjust the nozzle position, which can be preset or adjusted in real time. The third gear is adjustable. The first gear is the last position and the third gear is the front position.

Water pressure adjustment

◎ Water pressure adjustment can set the pressure of cleaning water according to the user's preference, with memory function. Press the "strength" button on the remote control to adjust the cleaning water pressure, which can be preset or adjusted in real time. The fourth gear is adjustable. The first gear is the lowest water pressure and the fourth gear is the highest water pressure.

Water temperature adjustment

◎ Press this key to enter the water temperature setting. The water temperature has 4 gears to adjust. Each time you press this key, the water temperature switches to another gear, the water temperature state is displayed on the remote control display screen, and the water temperature setting is saved. The corresponding water temperature of each gear is normal temperature (from water temperature), gear 1 ($93^{\circ}\text{F} \pm 1^{\circ}\text{F}$), gear 2 ($96^{\circ}\text{F} \pm 1^{\circ}\text{F}$) and gear 3 ($99^{\circ}\text{F} \pm 1^{\circ}\text{F}$).

Air temperature adjustment

◎ Press this key to enter the air temperature setting. The air temperature has 4 gears that can be adjusted. Each time you press this key, the air temperature will switch to another gear, the air temperature status will be displayed on the remote control display screen, and the setting of air temperature will be saved. The corresponding air temperature of each gear is normal temperature, gear 1 ($93^{\circ}\text{F} \pm 5^{\circ}\text{F}$), gear 2 ($96^{\circ}\text{F} \pm 5^{\circ}\text{F}$) and gear 3 ($99^{\circ}\text{F} \pm 5^{\circ}\text{F}$).

Seat temperature adjustment

◎ Press this key to enter the seat temperature setting. The seat temperature has 4 gears that can be adjusted. Each time you press this key, the seat temperature will switch to another gear, the seat temperature status will be displayed on the remote control display screen, and the setting of the seat temperature will be saved. The corresponding seat temperature of each gear is normal temperature, gear 1 ($93^{\circ}\text{F} \pm 2^{\circ}\text{F}$), gear 2 ($96^{\circ}\text{F} \pm 2^{\circ}\text{F}$) and gear 3 ($99^{\circ}\text{F} \pm 2^{\circ}\text{F}$).

Lighting

◎ The body is equipped with a small night light to facilitate your toilet at night. Press this key once and the night light will be on. Press this key again and the night light will be off. Night light on and off, with memory function.

Energy conservation

◎ Press this key once to turn on the energy-saving function and turn on the energy-saving indicator of the body. Press this key again to turn off the energy-saving function and turn off the energy-saving indicator of the body. Energy saving start. When not seated, the toilet controls the seat ring temperature (in case of non temperature range) to about 77°F . Once seated, it starts to return to the set temperature.

11

Operating Instructions

Seat Sensor

The seat ring is equipped with a seat sensor. When the seat is not seated within the effective sensing range of the sensor, the sensor cannot work, and many functions such as hip washing and female washing will not start automatically.

※ If you are not seated within the effective sensing range of the sensor, please change the seating position.

Energy Saving Function

The following energy saving measures can effectively:

- ※ Please close the seat cover after use.
- ※ The seat temperature and water temperature should not be set to high grade blindly, but should be adjusted so as not to affect the comfort.
- ※ Please adjust the water temperature according to the temperature in four seasons.
- ※ Please use the device with power saving function.
- ※ Please cut off the power supply when you go out for a long time.

Soft-Close Seat & Lid

The machine is equipped with a damping buffer system, which can avoid the impact sound when closing the seat ring and seat cover.



Nozzle Self-cleaning

Before and after cleaning or when the nozzle is cleaned, there is water overflow around the nozzle, which is a normal phenomenon in structure and belongs to the self-cleaning function of the nozzle, not a fault.



※ In addition to the above situations, when the water flows out, close the water inlet valve, pull out the power plug from the socket, and contact the purchased business store for solution.

Foot Control Function

Specially designed for men to urinate, avoid bending over and touching the foot or sensing parts to flush.



Kick



Foot feel

Automatic Lid & Seat Operation



12 Cleaning & Maintenance

Note: during cleaning and maintenance, be sure to turn off the power and confirm that the power indicator on the toilet cover panel is off.

Cleaning of the outside of the machine

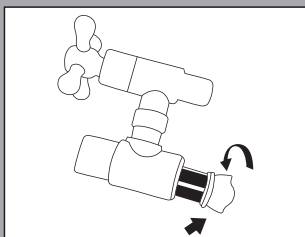
- ※ When cleaning, the power plug must be pulled out first to avoid plug contact or water ingress into the socket.
- ※ When cleaning this product, please wipe it with water with a soft cloth. If it still cannot be wiped off, wet it with a soft cloth and then wipe it with cleaning agent (neutral).
- ※ Do not use unsuitable cleaning agents (banana water, bleach, benzene, diluent, decontamination powder, cresol, etc.), and do not directly wash with water or spray with shower head to avoid fire caused by short circuit of line
- ※ It is recommended to wipe with a warm cloth to prevent static electricity. The product is easy to absorb dust due to static electricity, which makes the product dirty and black and difficult to clean.

▲ The toilet cover can also be removed from the ceramic body to facilitate the cleaning of the part between the toilet cover and the ceramic body (see page 14)

Screen cleaning

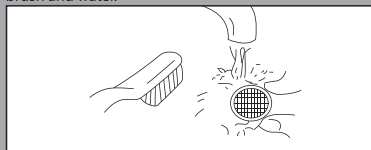
After using the intelligent toilet for a long time, if you feel that the spray intensity of the sprinkler head or the flushing intensity of the toilet is weakened, please clean the filter screen in the following order. (cleaning cycle depends on local water quality)

1. Turn clockwise to close the water inlet valve and stop the water supply.
2. Rotate the filter screen out of the filter.



※ A small amount of water will flow out at this time. Please place containers such as washbasin below.

3. Wash the dirt attached to the filter screen with a small brush and water.



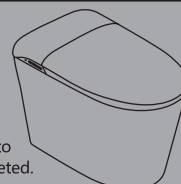
4. Put the filter screen into the filter according to the original direction, and then tighten the water supply hose to ensure it is firm.
5. Open the water inlet valve to the original position to supply water.
6. Finally, be sure to carry out the commissioning (see page 11).

- When removing the filter screen, be sure to close the water inlet valve.
- When installing the filter screen, please firmly tighten the water supply hose, otherwise it is easy to cause water leakage and indoor root water.

12 Cleaning & Maintenance

Disassembly method of toilet cover

1. Unplug the power plug from the socket.
2. Turn clockwise to close the water inlet valve and stop the water supply.
3. Unscrew the water supply hose behind the toilet cover (3 hoses in total).
4. Hold both ends of the toilet cover with both hands and lift it up with force to separate the toilet cover from the ceramic body.
5. Gently place the toilet cover on the ceramic body and clean the ceramic body.
6. After cleaning, hold both ends of the toilet cover and put it on the ceramic body from top to bottom. After placing it to the bottom, a "click" sound indicates that the installation is completed.
7. After fixing, gently shake the toilet cover from front to back, left and right to confirm whether it is locked firmly.
8. Insert the power plug into the socket and turn it counterclockwise to open the water inlet valve.



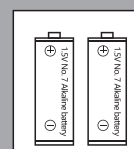
Remote control battery replacement

※ When the battery is running out, the LCD of the remote control will fade or go out. At this time, you should replace the battery with a new one.

▲ Generally, the remote control LCD icon is bright.

▲ The attached battery mainly checks the operation condition during installation.

※ Open the back cover of the battery area of the remote control and replace it with a new battery (Two 1.5V No. 7 Alkaline battery).



Be careful

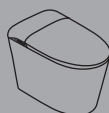
- The positive and negative poles of the battery must be consistent with those on the remote control.
- New batteries cannot be mixed with old batteries.
- Please use alkaline battery.

General freezing prevention measures



Automatic heating

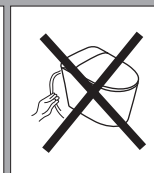
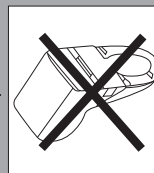
In cold winter, the intelligent toilet will be damaged and leaked due to water freezing. To prevent freezing, please do the following. Do not unplug, plug in the power socket and turn on the power.



※ In order to prevent freezing, the control system will automatically heat once when the indoor temperature is lower than 41 °F.

Be careful

1. Please do not pull the power cord or the water supply hose of the toilet.
※ It will cause damage or water leakage.
2. When removing the toilet cover for cleaning, be sure to handle it with care.
※ it will cause water leakage and failure.
3. Never turn the toilet cover upside down without unplugging the power supply. In addition, it cannot be placed directly on the ground.
※ it will cause surface scratch and failure.



13 Troubleshooting

Please check the following items before commissioning maintenance services

Product position or function	Phenomenon	Inspection items	Exclusion method
Organism	Not working at all	Is the power not turned on	Please turn on the power
		Whether the power plug is plugged in properly	Please plug in the power plug again
		Power failure	Check again after power supply is restored
Hip washing / female washing	The nozzle cannot discharge water	Whether the water inlet valve is open	Please open the water inlet valve
		Whether the water supply is cut off	Please stop the washing function and wait for the water supply to resume to check again
		Whether the nozzle is blocked by foreign matters	Please clean the nozzle and remove foreign matters
		Is the sensor sensing	Readjust the sitting posture and confirm that the sensor works normally
	Weak water potential	Is the water pressure set at the weak gear	Reset water pressure
		Whether the water inlet channel is unobstructed	Please clean the inlet filter
	Stop water halfway	Set whether the cleaning time has expired (the cleaning time of this machine is 120 seconds)	Please wait for 3 minutes before starting the cleaning function
		Is the sensor sensing	Readjust the sitting posture and confirm that the sensor works normally
	Water temperature is low	Is the water temperature set to low gear	Please press the "water temperature" button to adjust the water temperature
Warm air drying	Low warm air temperature	Is the air temperature set to low gear	Please press the "air temperature" button to adjust the air temperature
	The warm air stops halfway	Automatic drying stop time	Please restart the drying function
		Is the sensor sensing	Readjust the sitting posture and confirm that the sensor works normally
Seat ring heating	Insufficient seat ring temperature	Is the seat temperature set to low	Please press the "seat temperature" button to adjust the seat temperature
		Is the energy saving on	Readjust the seat temperature
Buzzer abnormal alarm	The water temperature indicator flashes and the buzzer gives an alarm	Unplug the power plug and supply power again. If the fault still exists, please cut off the power supply and contact the manufacturer or local maintenance organization.	
	The seat temperature indicator flashes and the buzzer gives an alarm		
	All indicator lights flash and the buzzer gives an alarm	Turn off the power supply, check whether the water supply is cut off, and then turn on the power supply after the water supply is restored.	
	Body leakage	Close the water-saving valve, stop the water supply, check the water supply, check whether the water supply pipeline is damaged, and contact the manufacturer or local maintenance organization.	

14 Warranty Information

Thank you for purchasing our products. In order to protect your rights and interests, our company guarantees the following: if you find any product quality problems, please contact the purchasing office or our after-sales service office.

Product Name	Intelligent toilet	Product model	
Date of purchase		Serial number	
Customer name		Warranty period	2 years from the date of purchase
Contact address			
Maintenance record	Fault and handling	Maintenance date	Repair personnel

User retention copy

Matters related to product warranty

*When purchasing this product, please carefully fill in the content of the product warranty and keep it properly.

*Within 30 days from the date of purchase, if the product is found to have quality problems under normal use, the company will be responsible for replacing it after being certified by the company's technicians.

*During the warranty period, the company will repair the faults under normal use mentioned in the user manual, precautions, labels and other contents for you free.

*For services within the scope of paid maintenance services during the warranty period, maintenance fees will be charged as appropriate.

Paid maintenance service

*Failure and damage due to improper use or man-made after installation.

*Failure caused by unauthorized disassembly or modification.

*Faults caused by fire, typhoon, flood, earthquake, lightning and other natural disasters and abnormal voltage.

*Move the machine for installation according to the customer's requirements.

*The service life of consumable parts has expired.

*The product has been repaired by technicians not recognized by the company.

*Faults and injuries caused by use outside ordinary homes (such as public places).

*No purchase invoice.

*The warranty card information was not filled in and the "user receipt" was not sent back to the company.

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Please complete the warranty card information, tear off the "user receipt" and send it back to the company, otherwise you will not enjoy the warranty policy!

User name		Contact number	
Contact address			
Buy shop		Date of purchase	
Product model		Satisfaction	Satisfied ☐ General ☐ Dissatisfied ☐
Serial number		Customer signature	

User receipt



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